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ISO CERTIFICATION | INSPECTION & TESTING | PRODUCT CERTIFICATION | TRAININGS

ABOUT US

SHAMKRIS®

Shamkris Global Group is an accredited certification body which provides International Organization for Standardization (ISO) management system certification and other management standards to organizations globally. We also provide a variety of inspection services to clients throughout the globe.

Management System Certification

- ISO 9001
- ISO 14001
- ISO 45001
- ISO 27001
- ISO 22301
- ISO 22716
- ISO 27701
- ISO 42001 AI
- ISO 20000-1
- ISO 37301
- ISO 41001
- ISO 50001
- ISO 37001
- ISO 55001
- ISO 20121

IT Certification

CSA Certification
GDPR
DPDP
HIPAA
Soc 1 & 2

Product Certification

- UKCA
- CE Marking
- RoHS
- REACH

OTHER Certification

- IATF 16949
- TL 9000
- AS 9100

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Accreditation

Our Accreditations

International Accreditation Service (IAS

- International Accreditation Service

Shamkris Global Group is aligned with IAS, a globally recognized accreditation body that ensures the highest standards of **quality, ethics, and technical competence**. IAS-based certifications are widely accepted worldwide and supported by global organizations like International Accreditation Forum, International Laboratory Accreditation Cooperation, and Asia Pacific Accreditation Cooperation. and international cooperation across regions.

For more details on accreditation services

SHAMKRIS GLOBAL INSPECTION SERVICES (SGIS) is an independent certification body(CB), set up to provide certifications . ISO 9001,ISO 14001, ISO 45001, ISO 13485, ISO 27001 and others as the market demands.

For IAS scope and schemes refer here

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Training

Shamkris global group offers In-classroom (Public and In-house), Virtual and E-learning Training Courses . Shamkris global group is one of the leading training service provider globally and, over the years, has developed a suit of training courses delivered by experienced and competent trainers. Our training programmes are recognized by various accredited organizations, including CQI-IRCA, Exemplar, IACI, UAF and ASIB.

• LEAD AUDITOR COURSE • INTERNAL AUDITOR COURSE

• AWARENESS COURSE • BESPOKE TRAINING

CQI | IRCA

Exemplar Global RTP Certified Training

INTERNATIONAL AUDITORS iAO COMPETENCE INSTITUTE

CPD CERTIFIED ASIB CPD SERVICE

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Our Global Presence

Europe

- UK
- Germany
- Portugal

Africa

- South Africa
- Tanzania
- Kenya

Asia & Oceania

- Malaysia
- Singapore
- Philippines
- Taiwan
- Vietnam
- Fiji
- New Zealand

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What is ISO ?

- ISO, the International Organization for Standardization, develops International Standards in an open, impartial and consensus-based process.

ISO Standards – Benefits

1. Help you improve the quality of your goods and services
2. Help you drive growth, cut costs, and increase profits
3. Give your business a competitive edge
4. Open up export markets for your goods and services
5. Open doors to new customers and strengthen your existing business
6. Help you compete with bigger enterprises
7. Enhance your credibility and secure customer confidence
8. Sharpen your business processes and increase efficiency
9. Strengthen your marketing pitch

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Certification Process

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Road map for certification completion

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APPLICATION SUBMISSION

APPLICATION REVIEW

CONTRACT REVIEW

INITIAL ASSESSMENT [STAGE 1]

PLANNING

CONDUCTING ASSESSMENT

CLOSING ALL FINDINGS

REPORT / FINDING

INITIALASSESSMENT [STAGE 2]

PLANNING

CONDUCTING ASSESSMENT

REPORT / FINDINGS

RECEIVE PROPOSED CORRECTIVE ACTIONS

FOLLOW UP

REVIEW EVIDENCES

RECEIVE EVIDENCES FOR IMPLEMENTATION OF CORRECTIVE ACTIONS

TECHNICAL REVIEW

DECISION APPROVAL

GRANTING CERTIFICATION

SURVEILLANCE VISIT AND /OR SPECIAL AUDITS

Re-Assessment after 3 years

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Audit Process

Application Review

- APPLICATION REVIEW - FOR INITIAL CERTIFICATION

The applications once segregated shall be taken for review by the application reviewer. The review is performed to verify if SGIS can meet all requirements of the certification process and enable SGIS to establish the audit schedule. This review shall draw the following information but not limited to:

1. Contact details of client organization (address, contact person name etc.)

2. Scope of certification desired and how the organization wishes it to appear on the certificate. (NOTE: minimal changes to the scope will be allowed after the contract has been finalized)

3. EA code(s) – EA codes are very important. They are used to identify and analyse the competence of SGIS certification personnel.

4. Description of premises of facility, number of employees, number of work shifts, current projects, yards, their dimensions, outsourced activities.

5. Status of existing quality or other management system.

6. Language spoken, if the native language of the client is other than English, SGIS shall identify a suitable expert.

7. Number of sites, to enable SGIS to decide on sampling.

8. Total employees at each site.

9. Shift details at each site.

10. Details of Processes, aspects & impacts, risks, hazards and any other information necessary to identify the audit risk category and man days.

Audit Process

- Objectives of Assessment

Stage 1

1. **Review the client's management system documented information;**
2. **Evaluate the client's site-specific conditions** and to undertake discussions with the client's personnel to determine the preparedness for stage 2;
3. **Review the client's status and understanding** regarding requirements of the standard, with respect to the identification of key performance or significant aspects, processes, objectives and operation of the management system;
4. **Obtain necessary information regarding the scope of the management system**, including:
    - The client's site(s)
    - Processes and equipment used
    - Levels of controls established (particularly in case of multisite clients)
    - Applicable statutory and regulatory requirements
5. **Review the allocation of resources for stage 2** and agree the details of stage 2 with the client;

6. **Provide a focus for planning stage 2** by gaining a sufficient understanding of the client's management system and site operations in the context of the management system standard or other normative document;
7. **Evaluate if the internal audits and management reviews are being planned and performed**, and that the level of implementation of the management system substantiates that the client is ready for stage 2.

Audit Process

- **Objectives of Assessment**

Stage 2

The objective of the stage 2 audit is to evaluate the implementation, including effectiveness, of the client's management system(s).

The stage 2 audit shall confirm that the organization has effectively implemented the management system(s) and shall evaluate the ability of the management system(s) to meet the applicable statutory, regulatory and contractual requirements and to achieve organization's policies and objectives.

The stage 2 audit shall cover the audit of the following:

1. **Information and evidence about conformity to all requirements** of the applicable management system standard or another normative document;
2. **Performance monitoring, measuring, reporting and reviewing** against key performance objectives and targets (consistent with the expectations in the applicable management system standard or other normative document);
3. **The client's management system and performance** about legal compliance;
4. **Operational control of the client's processes;**
5. **Internal auditing and management review;**
6. **Management responsibility for the client's policies**

Audit Process

- **Objectives of Assessment**

Surveillance Audit

Surveillance audit procedures shall be consistent with those concerning the certification audit of the client's Management System as described in the International Standard. The purpose of surveillance is to verify that the approved Management System continues to be implemented, to consider the implications of changes to that system initiated as a result of changes in the client's operation and to confirm continued compliance with certification requirements. Surveillance audit programmes shall cover at least:

1. **The system maintenance elements** such as risk assessment and control maintenance, internal Management System audit, management review and corrective action;
2. **Communications from external parties** as required by the Management System standard and other documents required for certification;
3. **Changes to the documented system;**
4. **Areas subject to change;**
5. **Selected requirements of Management System;**
6. **Other selected areas as appropriate.**

As a minimum, every surveillance by the certification body shall review the following:

1. **The effectiveness of the Management System** with regard to achieving the objectives of the client's policy;
2. **The functioning of procedures** for the periodic evaluation and review of compliance with relevant legislation and regulations;
3. **Changes to the controls determined**, and resulting changes to the applicable standards and procedures;
4. **Implementation and effectiveness of controls** according to the audit programme.

During surveillance audits, certification bodies shall check the records of appeals and complaints brought before the certification body and, where any nonconformity or failure to meet the requirements of certification is revealed, that the client has investigated its own Management System and procedures and taken appropriate corrective action. A surveillance report shall contain, in particular, information on clearing of nonconformities revealed previously and procedures and important changes from the previous audit.

Audit Process

- Objectives of Assessment

Re-Certification Audit – (Renewal of the Certificate)

The objective of the Recertification audit is to evaluate the ongoing performances and its effectiveness of the client's management system(s).

Recertification audit shall confirm that the organization is effective in maintaining the management system(s) and shall evaluate the continuing ability of the management system(s) to meet the applicable statutory, regulatory and contractual requirements and to achieve organization's policies and objectives.

a) **The effectiveness of the management system in its entirety** in the light of internal and external changes and its continued relevance and applicability to the scope of certification;

b) **Demonstrated commitment to maintain the effectiveness and improvement** of the management system to enhance overall performance;

The effectiveness of the management system about achieving the certified client's objectives and the intended results of the respective management system(s).

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SHAMKRIS GLOBAL INSPECTION SERVICES

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